

# Product Warranty Statement

**Most Lyon products are warranted against defects in materials and workmanship for the life of the product when used in accordance with Lyon's specifications and/or operating instructions. This warranty applies to the original purchaser only and the purchaser's sole remedy under this warranty is limited to the repair and replacement of the products and specifically excludes consequential, incidental or other damages directly or indirectly resulting from failure or loss of use of, or by, Lyon products. Damage from deliberate destruction and vandalism is excluded. The following items are warranted as stated.**

## **Steel Lockers**

Lyon lockers are warranted against defects in material and workmanship for the life of the product, when used in accordance with manufacturer's specifications and/or operating instructions.\* (This warranty applies to the original purchaser only, and purchaser's sole remedy under this warranty is limited to replacement or repair of the product and specifically excludes consequential, incidental or any other damages directly or indirectly resulting from failure or loss of use of Lyon products). \* *Lock warranties limited.*

## **Pallet Rack**

Pallet Rack products by Lyon that are still the property of the original Buyer, are being used according to the original design parameters, and prove to have been defective in workmanship or material; Lyon agrees to refurbish or replace such parts without charge, F.O.B. Point of Origin for the life of the product.

Buyer shall pay freight charges on the returned components covered under this warranty. Under any and all circumstances, the remaining warranty disclaimer and limitation of liability shall remain in effect. Any returned products must be handled via a return authorization from Lyon, or they will be refused.

Lyon will not be responsible for charges of any repairs or alterations of the product unless made with Lyon Workspace Product's prior written consent. Routine replacement items such as safety clips, anchor bolts, and etc. are not covered under this warranty. Warranty claims, which result from customer errors, failure to follow safe operational procedures or inadequate maintenance, will not be accepted. Lyon will not be responsible for damage due to explosion, fire, wind, flood, intentional abuse, normal wear and tear or use beyond the design capacity of the rack.

## **Ergonomic Seating**

Under normal conditions, Lyon Ergonomic Chairs are warranted against manufacturer's defects, when cared for properly, for a period of 10 years. This warranty applies to a 40-hour work week by persons weighing no more than 250 pounds. For two-shift operations, the warranty is for 5 years and for three-shift operations, the warranty period is 2-1/2 years. Ergonomic sit-stands are warranted for 5 years.

## **Modular Drawer Cabinets**

Lyon warrants, only to the original purchaser, that its Modular Drawer Cabinets will remain free of defects in materials and workmanship for as long as the original purchaser retains ownership, possession and control of the product.

This warranty excludes damage caused by abuse, misuse, normal wear and tear, and use not in conformity with Lyon's specifications and operating instructions. Purchaser's sole remedy under this warranty is limited to the repair or replacement of the product and specifically excludes consequential, incidental or other damages directly or indirectly resulting from failure or loss of use of Lyon products.

## **LIMITATIONS – TERMS AND CONDITIONS**

1. The original purchaser must provide Lyon in writing the date of purchase, the original invoice number, and a description of the defect, prior to returning any product under a warranty claim.
2. Products purchased by Lyon such as casters and work surfaces, carry their manufacturer's warranty.
3. If the product was damaged in transit, the original purchaser must file a claim with the carrier within five days of delivery. This is not considered a warranty claim.

## **Other Products**

Ergonomic workbenches and tool storage systems are warranted for 1-year against defects in materials and workmanship.

## Color Selection

### **Choosing Product Color When Ordering**

Add the double character prefix (ie. DD, PP, BB) to the Catalog Number.

### **Lyon Premier Colors**

Lyon's Premier selection and/or a computerized match to your custom color offer a virtually endless combination of choices—including two tone effects. Our preparation and finishing procedures deliver a superior enameled surface, highly resistant to chipping, cracking and corrosion, to create a lasting impression for your locker installation. *Contact Customer Service for availability and lead time of Lyon Premier and custom colors for our in-stock products.*

**LYON**