



Product Warranty Statement

Most Lyon products are warranted against defects in materials and workmanship for the life of the product when used in accordance with Lyon's specifications and/or operating instructions. Lyon will repair or replace, at its option, any part found upon examination to be defective.

This warranty applies to the original purchaser only and the purchaser's sole remedy under this warranty is limited to the repair and replacement of the products and specifically excludes consequential, incidental or other damages directly or indirectly resulting from failure or loss of use of, or by, Lyon products. Damage from deliberate destruction and vandalism is excluded. The following items are warranted as stated:

Steel Lockers

Lyon lockers are warranted against defects in material and workmanship for the life of the product, when used in accordance with manufacturer's specifications and maintenance procedure.* (This warranty applies to the original purchaser only, and purchaser's sole remedy under this warranty is limited to replacement or repair of the product and specifically excludes consequential, incidental or any other damages directly or indirectly resulting from failure or loss of use of Lyon products).

* Lock warranties limited.

Cabinets

Lyon cabinets are warranted against defects in material and workmanship for the life of the product for as long as the original purchaser retains ownership, possession and control of the product, and when product used in accordance with manufacturer's specifications and load capacities. Shelf capacities are based on evenly distributed loads. Concentrated (point) loads or impact (dropped) loads could fail shelves even though load may be considerably less than the allowable evenly distributed load shown and would not be covered under warranty.

Modular Drawer Cabinets

Lyon warrants, only to the original purchaser, that its Modular Drawer Cabinets will remain free of defects in materials and workmanship for as long as the original purchaser retains ownership, possession and control of the product, when used in accordance with manufacturer's specifications and maintenance procedure.

Lyon Shelving and Rack

Lyon warrants that its 8000 Series Shelving, Rivet Rack, Bulk Storage Rack, and Bar Pipe and Rod Rack will remain free of defects in materials and workmanship for as long as the original purchaser retains ownership, possession and control of the product, when used in accordance with manufacturer's specifications and load capacities. Shelf or Level capacities are based on evenly distributed loads. Concentrated (point) loads or impact (dropped) loads could fail shelves or levels even though load may be considerably less than the allowable evenly distributed load shown and would not be covered under warranty.

Pallet Rack and Cantilever Rack

Pallet Rack and Cantilever products by Lyon that are still the property of the original purchaser, are warranted to be free of defects in material and workmanship for 1-year when used according to agreed specifications and for ordinary applications for which the products were designed. This warranty does not apply to parts which, through normal use, require replacement during the warranty period. The original purchaser must shall notify Lyon as soon as any defect becomes apparent and shall confirm in writing such notice no later than thirty (30) days after the discovery of the defect.



Product Warranty Statement

Ergonomic Seating

Lyon warrants all seating to be free from manufacturing defects for the life of the product when it is used in accordance with manufacturer's specifications and/or operating instructions. The life of the product is ten years of single shift users, five years for two shift users, and two-and-a-half years for three shift users, for users not weighing more than 250 pounds. Ergonomic sit-stands are warranted for five years.

Other Products

Work surfaces and bench tops are warranted for 1-year against defects in materials and workmanship.

Limitations

1. The original purchaser must provide Lyon in writing the date of purchase, the original invoice number, and a description of the defect, prior to returning any product under a warranty claim.
2. Products purchased by Lyon such as casters, work surfaces, bench tops, pallet rack, and cantilever rack carry their manufacturer's warranty.
3. If the product was damaged in transit, the original purchaser must file a claim with the carrier within five days of delivery. This is not considered a warranty claim.

Lyon will not be responsible for charges of any repairs or alterations of the product unless made with Lyon's prior written consent. Routine replacement items such as safety clips, anchor bolts, and all parts that are replaced due to wear, misuse or abuse or etc. are not covered by this warranty. Warranty claims, which result from customer errors, failure to follow safe operational procedures or inadequate maintenance will not be accepted. Lyon will not be responsible for damage due to explosion, fire, wind, flood, intentional abuse, normal wear and tear or use beyond the designed capacity of the product. Freight, labor or service charges for removal of defective parts and installation of replacement parts are not included.

Buyer shall pay freight charges on the returned components covered under this warranty. Under any and all circumstances, the remaining warranty disclaimer and limitation of liability shall remain in effect. Any returned products must be handled via a return authorization from Lyon, or they will be refused.

For more information, contact Lyon at 1-800-323-0082

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